NAVAC'S No-Hassle Warranty

Warranty Information

NAVAC Inc. GUARANTEES all **NAVAC** products to be free of defective material and craftmanship which could affect the life of the product when used for the purpose for which it is designed. This warranty does not cover items which have been abused, misused, or improperly maintained, (including failure to use the correct type of vacuum pump oil). The sole obligation under this warranty shall be to repair, replace (OTC Exchange), or provide credit for any defective product or parts thereof, at the discretion of NAVAC Inc. within the period mentioned below. In some instances, NAVAC Inc. may require the defective product to be returned for warranty analysis.

Note: Warranty only applies if product is purchased from a NAVAC Authorized Dealer

Periods cover different product groups, so please read the table below carefully.

****3 Years if product is registered within 30 days of purchase at https://navacglobal.com/product-registration/** **(Effective as of 4/1/2020)**

Vacuum Pump / Charging Machine/ Recovery Unit/ Tubing Tools:

Use of these devices to pump and recover only HVAC/R refrigerants from sealed HVAC/R systems. Warranty is voided if used for any other purpose, including Manufacturing, Recycling, Freeze Drying and other Non-HVAC purposes.

NAVAC Pumps and Recovery Units are not warrantied for use on the following systems:

- Lithium
- Ammonia (Except NP12DA1)
- Bromide
- Butane (Except NRDDF NP7DPF)
- CO2 type extraction
- Leak Stop products.

Warranty is **VOID** if…

- ☒ Oil has NOT been changed.
- ☒ Corrosive substances have been introduced in the pump.
- ☒ Pumps have been altered, modified, or any components missing or removed.

Gauges

The following exceptions **will not** be covered under this warranty.

Over-pressurized gauges

Gauges that have been altered, misused, or improperly maintained.

Tools

Hand tools are covered except for "Tool Kits". **Only the failed component** will be issued credit or replacement.

For the **NKS1**, **NKS2** each tool will be warrantied for its individual warranty period in the chart above, based on Date of Purchase of the kit

Warranties for "Tool Kits" are provided for each individual item within the kit. If a component fails, only that specific part will be credited or replaced.

Refer to the chart below for the warranty of the referenced product.

How to Return Product: (Distributors Only)

Prior to returning any product to NAVAC, you are required to fill out a Warranty Claim request.

Fill out the online Warranty Claim form at https://navacglobal.com/warranty/ or

Download a Warranty Claim Form https://navacglobal.com/wp-content/uploads/2026/10/NAVAC-Warranty-Claim-Form.pdf and email to Warranty@NAVACglobal.com, or Fax to 877-696-2822. Please fill out completely.
Any missing information could delay processing.

NAVAC
Empowering you to work smarter

Category	Sub Category	Model	Warranty Period (Years)
Tubing Tools	BreakFree® Power Flaring Tool	NEF6Li / NEF6LM / NEF6L2	2
	Hydraulic Expander	NTE11H / NTEHHK / NTE11H2 / NTE11L2	2
	Power Expander	NTE11L / NTE11LNB / NTE11LNH	2
	Power Bender	NTB7L / NTB7L2	2
	Tube Bender	NTB7	1
	Mechanical Expander	NTE7	1
	Tube Cutter	NTC6 / 11 / 12 / 13 / 15	1
	Reamer / Deburrer	NTR14 / NTD28	1
	Mechanical Flaring Tool	NTF66 / NTF66C / NTF67D	1
	Flaring Gauge	NFG1	1
	Torque Wrench	NTW1 / NTWH41	1
	Reverse Bender	NTBRK	2
Recovery Machines	Digital Recovery Unit	NRDD	2**
	4 Cylinder Recovery Unit	NRDC4M	2
	Recovery Unit for Flammable Refrigerants	NRDDF	1
	Mechanical Recovery Unit	NRRD / NR7	1
Vacuum Pumps	BreakFree® Cordless Vacuum Pump	NP2DLM / NP4DLM / NP6DLM / NP2D / NP4D /	2
	Digital Gauge Vacuum Pump	NRP6Di / NRP8Di / NP8DS / NP8DSV	2
	Industrial – Grade Vacuum Pump	NP12DM	2
	Industrial – Grade Ammonia Vacuum Pump	NP12DA1	1
	Industrial Vacuum Pump	NRD16T	1
	Industrial Vacuum Pump	NRD24M / NRD30M	1
	Vacuum Pump	NP4DP/ NP5DP / NP7DP / NP7DP2 / NP7DPF	1
	Mechanical Gauge Pump	NRP6DV / NRP8DV	1
	Charging Station	NRC62i / NRC62D	2
Testing Tools and Instruments	Thermal Imaging Camera	NMT1000	2
	Thermal Imaging Camera	NMT1200	1
	Micron Gauge	NMV1 / NMV1S	1
	Leak Detector	NML1	1
	Electronic Meter	NMC1 / NMT300	1
	Core Tool	NVR1 / NVR2 / NVR3	1
	Scale	NRS2i01 / NRS3i01 / NRS2A / SK2SV1	1
	Smart Refrigerant Valve	NSV1	1
	Probes	NSP1 / NST1 / NST2 / NSH1 / NSTL / NSM1	1
	Probe Kits	SK2TP1*** / SK3TPH1*** / SK4TPHM1*** / NSM1K2***	1
	Combustion Analyzer	NMA1	2
	Printer	NPR1	2
Gauges	Manifold Gauge	NRM1D / NRM2D / N2D4H / N4A3H / N4A4H / NRM1B / NRM2B / N2A4 / N2A4A /N2A4B / N2A4C / N2A4D / N2A4E / NMG11A / NMG12A / NMG13A / NMG14A / NMG15A	1
	Digital Manifold Gauge	NX1 / NX1V*** / NX4 / NX4V*** / N2D72 / N2DX / N1DX / NX1G / NX1GV / NX4G / NX4GV	2
Hoses and Hose Kits	Evacuation Kit ***	NEVK1*** / NEVK2*** / NEVK3*** / NEVK4***	1
	Hose	NRHH53 / NRHH53C / NH5SC/ NHB1/2/3 / NHR38AA / NHR38AB / NH38BB / NH34AB / NH34AC / NH5S / NH5R / NH5B / NH5Y / NH5L / NH5CR / NH5CB / NH5CY / NH5SLL / NH5LLB / NH5LLY / NH5LLR / FHLL1	1
Personal & Lifestyle Products	Utility Knife	PK1 / PK2 / PK50	1
	FlashLight	PL1 / PL2	1
Condensate Management	Condensate Pump	NCA10 / NCB10 / NCT145	1
Fittings	All Fittings		1
Tool Kits***		NKS1*** / NKS2*** / NKS3***	Various Depends on item
Storage Systems		NBX1 / NBX101 / NBX102 / NBX103	1