

SERVICE NOTICE

Subject	Extension Cord Use on AC Equipment
Date	1/1/2023
Products	AC Driven Pumps & Equipment
	NP4DP, NP5DP, NP7DP, NP7DP2, NP7DPF, NRC62i,
Affected Models	NRRD

In areas where the supply voltage can be lower than the nominal AC voltage in the US, using an extension cord may cause a voltage drop that may affect the unit's operation or shut down.

Long, smaller gauged wire, can cause a significant voltage drop in the supply to affect AC driven motors. This voltage drop will cause the motor to overheat and shut down thermally. It may take 30 minutes or more to recover to be able to use again.

It is suggested that for any AC driven equipment that a properly sized extension cord be used with this equipment.

The recommended Extension Cord Size should be as Follows:

- 50 feet or less 12/3 UL Extension Cord
- Over 50 feet 10/3 UL Extension Cord

For any further clarification or instructions, please contact the NAVAC Technical Support Department at: 1-877-MY-NAVAC or email: techsupport@navacglobal.com

This material is published for informational purposes only and intended for use only by persons qualified for the specific tasks shown. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding possible hazards when handling or servicing a product. Only qualified personnel should repair products powered by electricity. Any attempt to handle, service or repair the product or products by anyone other than qualified personnel could result in serious injury or death. You agree that your use of and dependence on this information is at your sole risk. This information is subject to change or update without notice. There are no warranties, either expressed or implied, regarding the accuracy or completeness of this information.