

NAVAC'S No-Hassle Warranty

Warranty Information

NAVAC Inc. GUARANTEES all NAVAC products to be free of defective material and craftsmanship which could affect the life of the product when used for purpose for which it is designed. This warranty does not cover items which have been abused, misused, or improperly maintained, (including failure to use the correct type of vacuum pump oil). The sole obligation under this warranty shall be to repair, replace (OTC Exchange), or provide credit for any defective product or parts thereof, at the discretion of NAVAC Inc. within the period mentioned below. In some instances, NAVAC Inc. may require the defective product be returned for warranty analysis.

Note: Warranty only applies if product is purchased from a NAVAC Authorized Dealer

Different warranty periods cover different product groups, so please read carefully.

Warranty period is stated in chart below:

Category	Model	Warranty Period (Years)
Charging Station	NRC62i / NRC62D	2
2 cfm / 4cfm Cordless Vacuum Pump	NP2DLM / NP4DLM	2
Digital Vacuum Pump	NRP6Di / NRP8Di	2
Industrial – Grade Vacuum Pump	NP12DM / NP12DA1	2
Digital Recovery Unit	NRDD	2**
4 Cylinder Recovery Unit	NRDC4M	2
Industrial Vacuum Pump	NRD16T	2
Industrial Vacuum Pump	NRD24 / NRD30	1
Digital Manifold Gauges	NRM1D / NRM2D / N2D4H	1
Cordless Flaring Tool	NEF6Li/ NEF6LM	2
Hydraulic Expander	NTE11H / NTEHHK	2
Vacuum Pump	NP4DP / NP7DP	1
Mechanical Pump	NRP6DV / NRP8DV	1
Mechanical Recovery Unit	NRRD	1
Mechanical Gauges	N4A3H / N4A4H / NRM1B / NRM2B / N2A4	1
Hoses	NRHH53 / NRHH53C / NH5SC/ NHB1/2/3	1
Mechanical Flaring Tool	NTF66 / NTF66C / NTF67D	1
Flaring Gauge	NFG1	1
Mechanical Expander	NTE7	1
Tube Cutters	NTC6 / 11 / 12 / 13 / 15	1
Reamer / Deburrer	NTR14 / NTD28	1
Micron Gauge	NMV1	1
Core Tools	NVR1	1
Scale	NRS2i01	1
Leak Detector	NML1	1

****3 YEARS IF PRODUCT IS REGISTERED** at <https://navacglobal.com/product-registration/>
(Effective 4/1/2020)

Vacuum Pump / Charging Machine/ Recovery Unit/ Tubing Tools:

Use these devices to pump and recover only HVAC/R refrigerants from sealed HVAC/R systems. Warranty is voided if used for any other purpose, including manufacturing purposes.

NAVAC Pumps and Recovery Units are not warranted for use on the following systems:

- Lithium
- Ammonia (Except NP12DA1)
- Bromide
- Butane
- CO2 type extraction
- Leak Stop products

Warranty is **VOID** if...

- Oil has NOT been pumped or changed
- Corrosive substances have been introduced in the pump
- Pump has been altered or any components missing or removed

Hoses

Only individual hoses are covered.

Gauges

The following exceptions **will not** be covered under this warranty.

Over-pressurized or broken gauges.

Gauges that have been altered, misused, or improperly maintained.

Tools

Hand tools are covered except for "Tool Kits". **Only the failed component** will be issued a credit or replacement

How to Return Product:

Prior to returning any product to NAVAC, you are required to obtain a Returns Merchandise Authorization, (RMA), number.

Fill out the online RMA form at <https://navacglobal.com/return-merchandise-authorization/> or

Download an RMA Form <https://navacglobal.com/wp-content/uploads/2019/05/2019-RMA-Form.pdf> and email to Techsupport@navacglobal.com , or Fax to 877-696-2822 Please fill out completely. Any missing information could delay processing.