

Service Bulletin

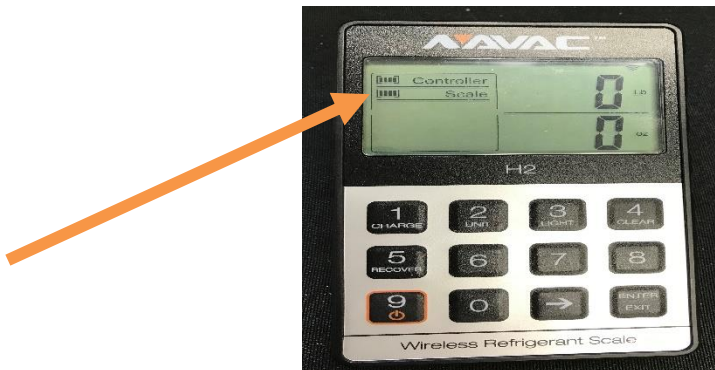
Reference Number	NBC-0001
Date	5/1/2018
Product	Charging Machine
Affected Models	NRC62i

Issue: In the event the scale battery is low, or a communication error occurs between the scale and the charging machine during the charging process, it may over charge the system.

Solution: Please make sure there is adequate battery life in the scale.

You can check a couple of ways:

1. There is a battery indicator on the handheld device. If there is 1 bar left, it is highly suggested to change the batteries in the scale before charging.



2. If the scale "low battery" LED is blinking, it is highly suggested to change the batteries before charging.



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